

Date: Wednesday, 09th September 2020
Our Ref: MB/SS FOI 4425

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Re: Freedom of Information Request FOI 4425

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 18th August 2020.

Your request was as follows:

1. Do you offer your patients video consultations?

Yes.

2. What percent of your clinical services currently offer video consultations to its patients?

Here at The Walton Centre NHS Foundation Trust (WCFT) Video appointments are offered for all clinical services and consultants where clinically appropriate.

3. What percent of your clinicians currently offer video consultations to their patients?

Video appointments are offered for all clinical services and consultants where clinically appropriate.

4. What percent of your current 20/21 activity* has been virtual (telephone or video appointments)?

81.57%

5. What percent of your 19/20 activity* was virtual (telephone or video appointments)?

6.52%

6. What percent of your 20/21 activity* is via video consultation?

24.24%

7. What percent of your 19/20 activity* was via video consultation?

0.02%

8. What software do you use to provide video consultations?

Attend Anywhere

9. Who is your organisation lead for telehealth?

I confirm that The Walton Centre NHS Foundation Trust (WCFT) holds the information you have requested. However, I am unable to provide you with that information as I consider that the following exemptions apply to it.

Section 21 - Information already reasonably accessible to you

This information is exempt from disclosure under Section 21 of the Freedom of Information Act 2000 (FOIA), as it is already reasonably accessible to you.

The information you have requested is published on The Walton Centre NHS Foundation Trust (WCFT) website, under organisational charts. Please use the following link:

<http://www.thewaltoncentre.nhs.uk/166/corporate.html>

This exemption is not subject to the public interest test.

This response therefore acts as a refusal notice under section 17 of the FOIA.

10. Does telehealth feature in any of your current strategies? If so which?

We do not use Telehealth but for virtual appointments this is featured in The Walton Centre's transformation strategy.

11. What is the biggest challenge in rolling out telehealth?

* activity being either attended Outpatient Appointments and/or Community Contact

The biggest challenge for us is this virtual appointments was access to Clinicians for training and clinical buy in.

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4425 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information